Questions to ask providers

I. General Information
• When can I get an appointment?
• What is the cost of the program? Is insurance accepted?
• What type of financial aid, payment plans or sliding fee scales are offered?
• How are you addressing COVID-19? Do you offer virtual services?

II. Services
• Do you offer customized treatment for__________ (fill in the age/gender/other characteristics)?
• Do you provide services for withdrawal management (“Detox”), Medications for Addiction Treatment, medical and psychiatric staff for physical and mental health issues?
• Do you offer family counseling? If not, can you make a referral?
• Do you design a continuing care plan to help in the ongoing recovery process?

III. Motivational Techniques
• What do you do to motivate patients to stay engaged in their treatment plan?

IV. Effectiveness
• Have you had your program evaluated? What are the outcomes of the evaluation?
• What credentials and licenses do the program’s clinical staff hold?
• What type of accreditation and/or state licensing do you have?