

Questions to ask providers

I. General Information

- When can I get an appointment?
- What is the cost of the program? Is insurance accepted?
- What type of financial aid, payment plans or sliding fee scales are offered?
- How are you addressing COVID-19? Do you offer virtual services?

II. Services

- Do you offer customized treatment for_____ (fill in the age/gender/other characteristics)?
- Do you provide services for withdrawal management (“Detox”), Medications for Addiction Treatment, medical and psychiatric staff for physical and mental health issues?
- Do you offer family counseling? If not, can you make a referral?
- Do you design a continuing care plan to help in the ongoing recovery process?

III. Motivational Techniques

- What do you do to motivate patients to stay engaged in their treatment plan?

IV. Effectiveness

- Have you had your program evaluated? What are the outcomes of the evaluation?
- What credentials and licenses do the program’s clinical staff hold?
- What type of accreditation and/or state licensing do you have?